

Privacy Statement Starline Group

At Poolquip Nederland B.V. and Starline C.L.O. N.V., trading under the name Starline Group (hereafter referred to as “Starline”), privacy-sensitive data, i.e. personal data, are processed via www.starlinepool.com, www.roldeck.com, and www.poolquip.com. “Starline” attaches great importance to the careful handling of personal data. Personal data are therefore processed and secured by us with the greatest care.

In our processing, we comply with the requirements of the Personal Data Protection Act.

This means, amongst other things, that:

- We **clearly disclose the purposes** for which we process personal data. We do that by means of this privacy statement.
- We respect your right to **request your personal data be provided for inspection, correction, or deletion.**

“Starline” is the party responsible for processing the data. In this privacy statement, we explain which personal data we collect and use, and for what purpose. We advise you to read this carefully.

This privacy statement was last updated on 15-05-2018.

Use of personal data

When you use our services or information facilities, you leave certain data with us. Those may be personal data. We only save and use the personal data provided directly by you, in the context of the service or information provision requested by you, or where it is clear that it has been given to us to process. Your personal data will be retained securely for a maximum of 1 year, unless you become a customer and we need your personal data for a correct processing of future orders.

For purposes mentioned in this privacy statement, we use the following data:

- Name and address details
- Telephone number
- E-mail address
- IP address

Order processing/information request

We use your personal data to process your order placements and information requests. We may give your details to third parties if this is necessary for proper handling. This includes our partners, such as Starline dealers and Roldeck partners. They may contact you to correctly handle your contact request via our website. If you actually place an order with a Starline Dealer or a Roldeck partner and Starline is requested to physically deliver our products, your personal details will also be given to our carrier to ensure proper handling. All our Starline dealers, Roldeck partners, and carriers also meet the requirements of the Personal Data Protection Act.

Advertising

In addition to the information on our website, we may inform you about our new products, developments, promos, and services per email. Your personal data will not be given to third parties. Every newsletter includes a link for you to unsubscribe again if you so wish.

Contact form

When you fill in a contact form on the website or send us an email, the details you send us will be saved as long as is necessary, depending on the nature of the form or content of your email, for full response and handling. We may give your personal details to third parties if this is necessary for proper processing. You can read more about this below.

Cookies

We use Google analytics on our website to analyse the use of our website. This allows us to better tailor the website to your wishes. These cookies do not contain any personal data.

Publication

We do not publish your customer details.

Security

We take security measures to limit abuse of and unauthorised access to personal data. We keep statistics on our website, but this is always done anonymously.

Changes to this privacy statement



We reserve the right to make changes to this privacy statement. We recommend you check this page regularly so you are aware of any changes.

Access and changes to your data

For questions about our privacy policy or questions concerning access and changes to (or deletion of) your personal data, feel free to contact us at any time via the information below.

Contact details

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